

LAA Quarterly Performance Management (Safer Harrow Management Group) 2006/07

PROPERTY CRIME

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|----------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|----------|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Number of residential burglary where victim is over 75 years (STRETCHED) – (LAA) | SW | 389 | | | 355 | 66 | 336 | 121 | 318 | 148 | |
| Reduction in the number of non-residential burglary in the borough (STRETCHED) - LAA | SW | 749 | | | 725 | 361 | 712 | 562 | 700 | 625 | |

VIOLENT CRIME

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|----------------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|----------|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Domestic violence BVPI 225 (SHMG LOCAL TARGET) | HW | 7/11 standards | | | 11/11 | 7/11 | 11/11 | 9/11 | 11/11 | 10/11 | |
| BCS violent crime reduction rate (SHMG LOCAL TARGET) | SW | 2219 | 0% | +6% | 0% Inc | 1.2% | 0% inc | -0.4% | 0% | -2.8% | |

PROLIFIC AND PRIORITY OFFENDERS

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|------------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|----------|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| % of PPOs identified as drug/alcohol mis-users to be assessed within 10 working days (LAA) | MP | New target | | | 100 | 100 | 100 | 100 | 100% | 100% | |
| % of identified prolific and priority offenders do not offend (LAA) | MP | 84% | | | 85% | 25% | 85% | 83% | 85% | 85% | |
| Provision of suitable housing offered to PPOs on release from prison if required (LAA) | MP | New target | | | 80 | 63% | 72% | 100% | 100% | 100% | |

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DRUGS AND ALCOHOL

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|----------|-----------|--------|-----------|--------|-----------|--------|----------------|----------------|--|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Number of trained volunteers to disseminate the drug awareness messages and support the community – (LAA) | RC | | | | | | | | 20 and 130 BME | 24 and 304 BME | Annual |
| Increase year on year the proportion of problem drug users sustaining or successfully completing drug treatment programmes – (LAA) | RC | | | | | | | | 72% | 74% (Feb 07) | Annual |
| Number of young people receiving treatment for drugs and alcohol (SHMG LOCAL TARGET) | RC | 130 | | | 150 | 119 | 150 | 126 | 150 | 142 | Targets to be rectified for quarters 1,2 and 3 to accurately reflect seasonal changes |
| Increase the number of problem drug users in treatment (SHMG LOCAL TARGET) | RC | 529 | | | 780 | 693 | 780 | 703 | 780 | 792 | Targets to be rectified for quarters 1,2 and 3 to accurately reflect seasonal changes |
| Numbers entering treatment (tier ¾) via the criminal justice system (SHMG LOCAL TARGET) | RC | 104 | | | | | | | 120 | 103 | South Harrow site was closed for refurbishment in Jan/Feb and therefore the people in custody were transferred to Kilburn. |

YOUNG PEOPLE AND SAFER HARROW

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|--|-----------|--------|-----------|--------|-----------|--------|---|--|----------------|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Reduce the proportion of young offenders who re-offend (LAA) | RS | 38% | | | | | | | | | Commence 07/08 |
| Prevent offending of young people 10-17 (number of first time entrants into the criminal justice system) (SHMG LOCAL TARGET) | Mital | 128 | | | -2% | 54 | -2% | 54 | -2% | 45 | |
| Provide effective restorative justice systems (SHMG LOCAL TARGET) | Mital | 82% of victims offered RJ, 58% participate and 97% satisfied with outcomes | | | | | | | 100% of victims offered RJ, 75% participate and 80% satisfied with outcomes | 100% of victims offered RJ, 100% satisfied with outcomes | |

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ASB, FEAR OF CRIME AND LIVEABILITY

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|-------------------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|--|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Proportion of adults saying they are in fear of being a victim of crime (STRETCHED) LAA | GLR | 41.0% | | N/A | | | | | 38.44% | 37.66% | Annual |
| Increase number of NHW schemes (LAA) | DP | | | | 237 | 242 | 242 | 227 | 247 | 230 | Refresh of database of active schemes. First quarter is not accurate |
| Number of parks brought up to full Green Flag standard (LAA) | DC | 0 | | | 0 | 0 | 0 | 0 | 0 | 0 | |
| Satisfaction rating with new ASB service (service fair or better) - LAA | JM | To be established | | N/A | | | | | 50% | | Annual June/July 07 survey to take place |
| % of residents who consider suite of ASB as a 'fairly' or 'very big' problem (STRETCHED) - LAA | | 49.9% | | | | | | | 47.23% | 34.2% | Annual |
| Number of deliberate fires (SHMG LOCAL TARGET) | MH | 348 | | | -10% | 149 | -10% | 200 | -10% | 239 | |
| Harrow Business Against Crime Initiative – number of agencies - (LAA) | IP | 44 | | | 48 | 60 | 53 | 60 | 60 | 60 | |

OVERARCHING SAFER HARROW TARGETS

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|---|-------------|---------------|-----------|--------|-----------|---------------------------|-----------|---------------------------|-----------|----------------------|--|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Increase the percentage of people who feel that the Police in this area are doing a very good job (LAA) | | 63% (06/07) | | | | | | | | | To commence 07/08 |
| Corporate Performance Assessment rating by Audit Commission (SHMG LOCAL TARGET) | Ian Pearce | Fair | | | Good | Internal rating excellent | Good | Internal rating Excellent | Good | Internal rating Good | |
| Mainstreaming of Section 17 Crime and Disorder Act (SHMG LOCAL TARGET) | Ian Pearce | 2/10 | | | 10/10 | 6/10 | 10/10 | 6/10 | 10/10 | 6/10 | Remaining 4 relate to training. £ received from GOL to act on this for 07/08 |
| D. Total overall BCS Crime (LAA) | Steve While | 10832 (03/04) | | | -8% | 1.6% | -8% | -1.3% | -8% | -7.3% | |

COMMUNITY INVOLVEMENT AND DIVERSITY

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|---|-------|---------------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|---|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Number of third party reporting sites (LAA) | JB | 0 | | | 6 | 11 | 6 | 11 | 6 | 11 | |
| Assessment carried out of BVPI 174 & 175 compliance by March 2007 (SHMG LOCAL TARGET) | JB | No assessment | | | | | | | | | During 06/07 only some council departments have produced returns, which has provided inaccurate and meaningless figures. To address this 3 rd party reporting has being set up to provide a coherent referral pathway to enable reporting on 174 and 175 and awareness raising amongst managers as part of Harrow Rules. A council owner of this indicator needs to be identified. |
| Number of community members engaged in MAF activities (SHMG LOCAL TARGET) | JB | 200 | | | 322 | 232 | 384 | 330 | 450 | 200 | Current indicator is not a SMART indicator. The target is to be replaced in 07/08 with a smarter target focusing on community tension indicators. |

LAA Quarterly Performance Management (Children and Young People Strategic Partnership) 2006/07

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|---|---------|----------|-----------|--------|-----------|--------|-----------|--------|---------------------|--------|----------------------------|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Rates of exclusive breastfeeding at 6 weeks (STETCHED A) | SS | 33% | | | | | | | 39% (2009) | 58% | Annual |
| Breastfeeding initiation rates (STRETCHED B) | SS | 59.6% | | | 61 | 72 | 61.50 | 67% | 62% | 70.43% | |
| Rates of admission to hospital for children aged under 1 yr for respiratory infections and Gastro-enteritis | LT - SS | 67 | | | | | | | Agreed baseline -1% | 67 | Baseline to be established |

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|--|----|-----------------|--|--|-------|--------------|-------|--------------|------------------------|------------------------------------|--|
| Numbers of young people accessing sexual health services | DH | 3257 (06/07) | | | | | | | Annual | 3257 | Under 19 |
| Number of young people from vulnerable and disadvantaged groups accessing sexual health services | DH | 112 (06/07) | | | | | | | Annual | 112 | |
| % change in the rate of teenage conceptions per 1,000 | DH | 33.6 | | | 31.20 | 30.7 | 30 | | Agreed baseline -1% | 30.1 | |
| Education achievement of 11 yr olds | DH | 55% | | | | | | | 57% | | Annual |
| A – English | | | | | | | | | | 57 | |
| B – Maths | | | | | | | | | | 13 | |
| C - Science | | | | | | | | | | 71 | |
| % of young people leaving care at 16+ with GCSE grade A-G | DH | 55% | | | | | | | 57% | Not yet available | Figure available in September |
| Care leavers getting 5+ GCSE | DH | 12% | | | | | | | 15% | Not yet available | Figure available in September |
| % Health checks of CLA | DH | 84% | | | 87 | 86% | 88.50 | 81.6% | 90% | 88% | |
| % CLA with three or more placements | DH | 19% | | | 18 | 8.13% | 17 | 4.61% | 16% | 11.3% | |
| Reduction of permanent exclusions (STRETCHED A) | DH | 67 | | | | | | | 27 (2009) | 37 (05/06 academic yr) | The figures cited are for Sep 2006 for the 05/06 academic year |
| Reduction of fixed term exclusions (STRETCHED B) | DH | 1130 | | | | | | | 964 (2009) | 1400 (05/06 academic year) | This indicator is currently under investigation |
| Improved attendance at 25% worst performing schools (primary and secondary) in Harrow LA area with regard to attendance a) Primary Schools (STRETCHED C) | DH | 6.76% | | | | | | | 6.3% | 7.11% (05/06 academic year) | The figures cited are for Sep 2006 for the 05/06 academic year |
| Improved attendance at 25% worst performing schools in Harrow LA area with regard to attendance b) secondary schools (STRETCHED D) | DH | 7.36% | | | | | | | 6.4% | 7.55% (05/06 academic year) | The figures cited are for Sep 2006 for the 05/06 academic year |
| Average points score per pupil at level 2 at age 16 (STRETCHED) | DH | | | | | | | | 389.7 | 389.7 (05/06 academic year) | The figures cited are for Sep 2006 for the 05/06 academic year |
| % of young people aged 16-18 who are NEET (STRETCHED) | DH | | | | 5.35 | 4.90 | 5.35 | 5.1 | 5.35 | 4.53% | |

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LAA Quarterly Performance Management (Healthier Communities and Older People) 2006/07

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|---|-------|-----------------|-----------|--------|-----------|--------|-----------|--------|-----------|---------------------|---|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Number of homes in harrow that sign up to be smoke free (STRETCHED) | SS | 0 | | | 400 | 387 | 600 | 602 | 1000 | 1008 | |
| Number of 4-week smoking quitters who attended the NHS smoking service per 100,000 population (STRETCHED) | SS | 1000 | 270 | 268 | 540 | 535 | 840 | 823 | 1252 | 1000 (end of March) | Full year figures due 1 st June 07. Target is expected to be achieved. |
| Percentage of schools engagement in Healthy Schools Programme | DH | | | | | | | | 43 | 50 | Annual |
| Total number of people aged 15-75 registered with a GP practice with their BMI recorded in the last 15 months | SS | 35/39 | | | | | 39/39 | 39/39 | 39/39 | 39/39 | |
| The % of adults participating in at least 30 minutes moderate intensity sport and active recreation (including recreational walking) on 3 or more days a week | JS | | | | | | | | 22.1% | 18.6% | Annual |
| The number of visitors to local authority facilities | CJ | 963,414 (05/06) | | | | | 783,355 | | 912,089 | 1,019,285 | |
| Intensive homecare per 1000 population aged 65+ | DH | 14.7 | | | | | | | 16 | 13.4 | Level of homecare has dropped as a result of extensive review activity in response to budget constraints. It remains within the good (light green) CSCI banding |
| Admissions of supported residents aged 65+ nursing/residential care | DH | 70 | | | | | | | 75 | Not available | Data available 31 st May 2007 |
| Acceptable waiting time from contact to beginning of assessment | DH | 56.9 | | | 63 | 77.80 | 66 | 87.3 | 70 | 88.9 | Provisional figure 13/04/07 actual data available 31 st May 07 |
| Acceptable waiting times from contact to completion of assessment | DH | 65.3 | | | 67 | 78.70 | 68.50 | 72 | 70 | 74.3 | Provisional figure 13/04/07 actual data available 31 st May 07 |
| Percentage of older people receiving an assessment that are from ethnic minorities divided by percentage ethnic minority in the local population | DH | 1.4 | | | 1.20 | 1.47 | 1.30 | 1.51 | 1.2 | 1.5 | Provisional figure 13/04/07 actual data available 31 st May 07 |
| Direct payments to adults and older people per 100,000 population | DH | 41 | | | 47 | 68 | 53 | 68 | 60 | 69.88 | |

LAA Quarterly Performance Management (Sustainable Development and Enterprise) 2006/07

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|---|-------|----------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|---|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Number of people provided with placement/jobs in construction | ALS | | | | | | | | 45 | 29 | Yet to follow up trainees who are on company placements |

LAA Quarterly Performance Management (Community Cohesion) 2006/07

| Description | Owner | Baseline | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | | Comments |
|--|-------|----------|-----------|--------|-----------|--------|-----------|--------|-----------|--------|---|
| | | | Target | Actual | Target | Actual | Target | Actual | Target | Actual | |
| Proportion of adults who say that people from different backgrounds get on well in their neighbourhood (STRETCHED) | DM | 55% | | | | | | | 54% | 52% | |
| Number of adults volunteering in Harrow - a) numbers of socially excluded adult volunteers in Harrow (A STRETCHED) | DM | | | | | | | | 260 | | Results available August 07/08 (Quality of Life Survey) |
| Number of adults volunteering in Harrow - b) Number of other adults volunteers in Harrow (B STRETCHED) | DM | | | | | | | | 40 | | Results available August 07/08 (Quality of Life Survey) |
| Percentage of residents who feel that there is a strong sense of community in their local area | DM | | | | | | | | 25% | 25% | |
| Percentage of residents who feel a strong sense of belonging to their neighbourhood | DM | | | | | | | | 56% | 56% | |
| Proportion of adults who feel that they are able to influence decisions affecting their neighbourhood | DM | | | | | | | | 13% | 13% | |

| | |
|--|--------------|
| | Excellent |
| | Good |
| | Okay |
| | Poor |
| | Intervention |